

TRADE MANUAL

2023-2024



Hanmer Springs
Thermal Pools & Spa

HANMER SPRINGS



THERMAL POOLS & SPA

Nestled in the magnificent South Island high country, just 90 minutes from Christchurch, Hanmer Springs Thermal Pools & Spa is the perfect place to rebalance and unwind. The Thermal Pools have been attracting visitors for more than 125 years, all seeking the benefits of the natural mineral waters, clear alpine air and uplifting environment.

Set in the heart of the village we offer 15 open-air thermal pools of varying temperatures, private thermal pools, sauna and steam rooms, heated freshwater pools with a lazy river as well as a large family activity pool and children's AquaPlay area, and three waterslides including the SuperBowl. Our international spa, The Spa at Hanmer Springs, specialises in offering spa, body and beauty treatments to enhance the wellbeing of our customers. All of these facilities are set amongst landscaped gardens offering picnic areas and a licensed café.



Hanmer Springs

OUR LOCATION



| | Hanmer Springs | Christchurch | Kaikoura | Queenstown | Abel Tasman | Franz Josef |
|----------------|----------------|----------------|----------------|-----------------|-----------------|----------------|
| Hanmer Springs | | 1 hr, 30 mins | 2 hrs | 7 hrs, 30 mins | 4 hrs, 15 mins | 4 hrs, 45 mins |
| Christchurch | 1 hr, 30 mins | | 2 hrs, 30 mins | 5 hrs, 45 mins | 5 hrs, 30 mins | 4 hrs, 45 mins |
| Kaikoura | 2 hrs | 2 hrs, 30 mins | | 8 hrs | 4 hrs, 15 mins | 6 hrs, 15 mins |
| Queenstown | 7 hrs, 30 mins | 5 hrs, 45 mins | 8 hrs, 15 mins | | 10 hrs, 30 mins | 4 hrs, 30 mins |
| Abel Tasman | 4 hrs, 15 mins | 5 hrs, 30 mins | 4 hrs, 15 mins | 10 hrs, 30 mins | | 6 hrs, 15 mins |
| Franz Josef | 4 hrs, 45 mins | 4 hrs, 45 mins | 6 hrs, 15 mins | 4 hrs, 30 mins | 6 hrs, 15 mins | |

THE HANMER SPRINGS EXPERIENCE



OUR ORIGIN

For centuries, people have been bathing in the mineral water.

Early Maori used the springs to ease the aches and pains of overland travel as they moved between the east and the west coasts.

Maori legend tells of Tamatea, a great Maori traveller, and his crew experiencing difficulty when travelling the South Island. In danger of freezing to death, Tamatea appealed to the northern volcanoes, Tongariro and Ngauruhoe to save his party.

A ball of flame erupted from the volcanoes. This fire travelled down the Whanganui River to the sea, then became airborne. As it travelled through the sky pieces of ash fell at Hanmer Springs and other points along the route to form the origins of hot springs.

Hanmer Springs is known to Maori as Te Whakatakataka O te Ngarehu O Ahi Tamatea - "where the ashes of Tamatea's fire lay".

OUR STORY

The story of Hanmer Springs Thermal Pools and Spa is steeped in history and is as rich as the minerals in our natural waters.

Travelling Maori were the first to discover the thermal springs hundreds of years ago and would rest and bathe here. When the early pioneers arrived, they too discovered the waters and in 1871 a small tin shed was built for bathers to change in.

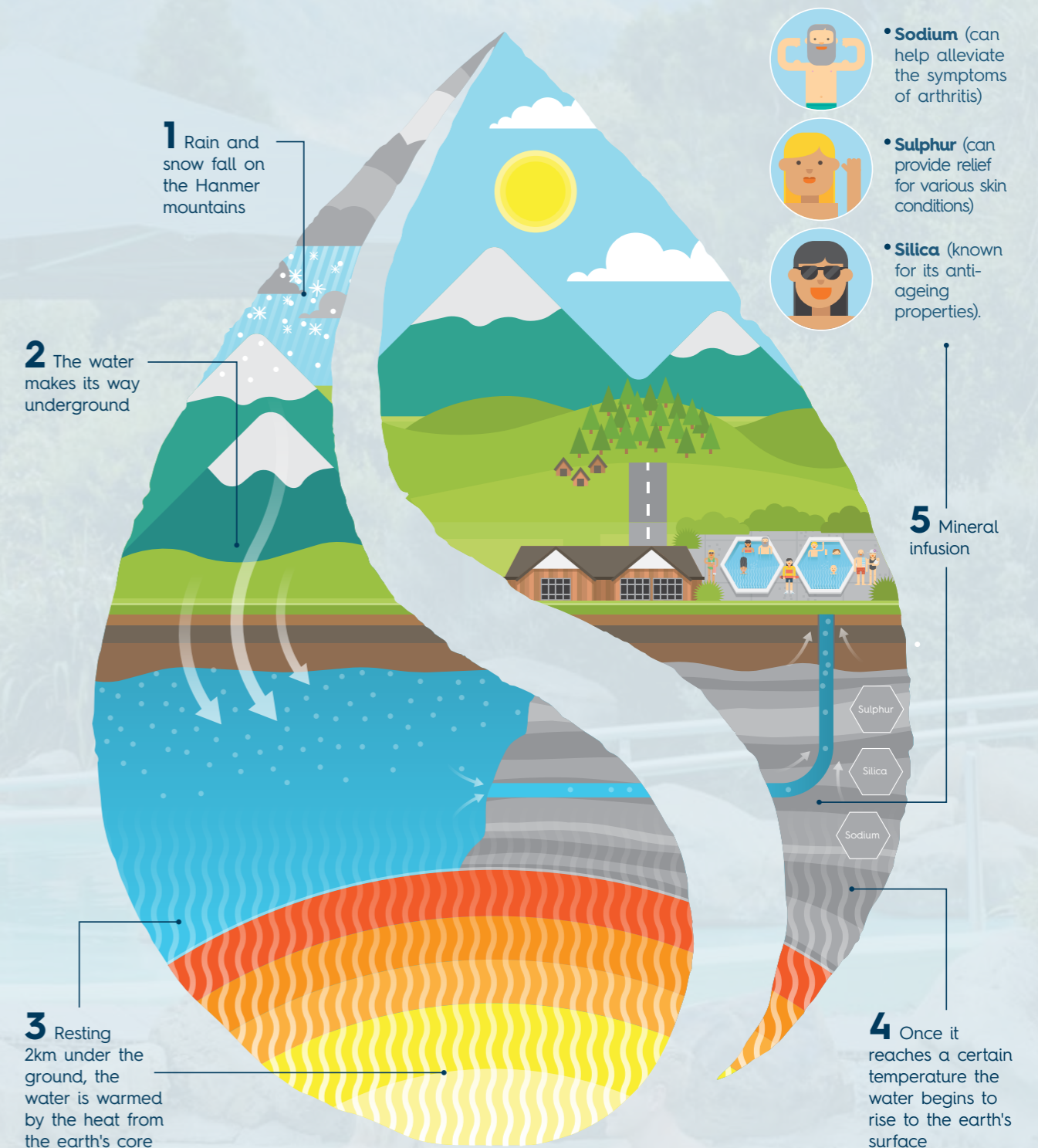
In those days the bathing was nude and segregated so users would hoist either a skirt or some trousers up a pole so visitors knew whether males or females were using the pool.

That tin shed is now long gone - in its place is one of New Zealand's most popular tourism attractions; the multi-million dollar, award-winning Hanmer Springs Thermal Pools and Spa.

We offer something for everyone; which is why we attract more than half a million visitors every year.

173 YEARS OF GOODNESS

Mother Nature makes our thermal waters.



1 Sulphur Pools

The three sulphur pools are completely natural thermal water. The water in these pools has a wonderful soft and silky feel to it.
TEMP: 40-42°C



2 AquaTherapy

Our AquaTherapy pools encapsulate the healing powers of warm water with jets, spouts and waterfalls to ease away your aches and pains.
TEMP: 36-37°C



3 Hexagonal Pools

These three large hexagonal pools are very popular with visitors. Their geothermal water is drawn from a bore adjacent to the pools, providing high quality, natural water.
TEMP: 38-40°C



4 Private Pools, Steam & Sauna

Our private thermal pools are quiet oases for up to six people. We also have sauna and steam suites available.
TEMP: 39-40°C



5 Freshwater Pool & Lazy River

Enjoy the lazy river and freshwater lap pool with easy walk-in access.
TEMP: 28°C



6 Rainbow & Rock Pools

The four rock pools are connected with thermal streams, while our rainbow pools offer easy access.
TEMP: 34-38°C



Hanmer Springs
 Thermal Pools & Spa

Freephone 0800 4 HANMER
Telephone 03 315 0000
Email info@hanmersprings.co.nz

Web hanmersprings.co.nz
f Hanmersprings
@ Hanmersprings

7 Cascade Pools

Nestled among native gardens and river boulder terraces, the Cascade Pools are our newest offering. The five connected terraced pools provide the ultimate natural relaxation experience.
TEMP: 37-42°C



8 Conical Thrill

Thrillseekers of all ages will enjoy this 13.5m high aquatic thrill ride that propels riders up a vertical ramp. Conical Thrill is the only one of its kind in New Zealand, making it a must-do. Minimum height 1.2m.
TEMP: 28°C



9 SuperBowl

Towering above the pools complex, riders will get a thrill from the speed and size of the SuperBowl. Minimum height 1.2m.
TEMP: 28°C



10 Waterslides

Dual, internationally-designed waterslides provide fun for everyone. Minimum height 1.2m.
TEMP: 31-33°C



11 Family Activity Pool

Large family activity pool with a slide, waterfall, and dumping bucket to amuse kids of all ages.
TEMP: 31-33°C



12 Aquaplay

The perfect place for children 8 years and under to play and explore, with three slides to choose from.
TEMP: 31-33°C



OUR MINERAL POOLS





CASCADE POOLS

- Five pools nestled amongst river boulders and underneath redwood trees
- **Temperature:** 37-42°C
- **Depth:** 1.2m



SULPHUR POOLS

- Three pools rich in beneficial minerals including sulphur and sodium
- **Temperature:** 40-42°C
- **Depth:** 1.00m



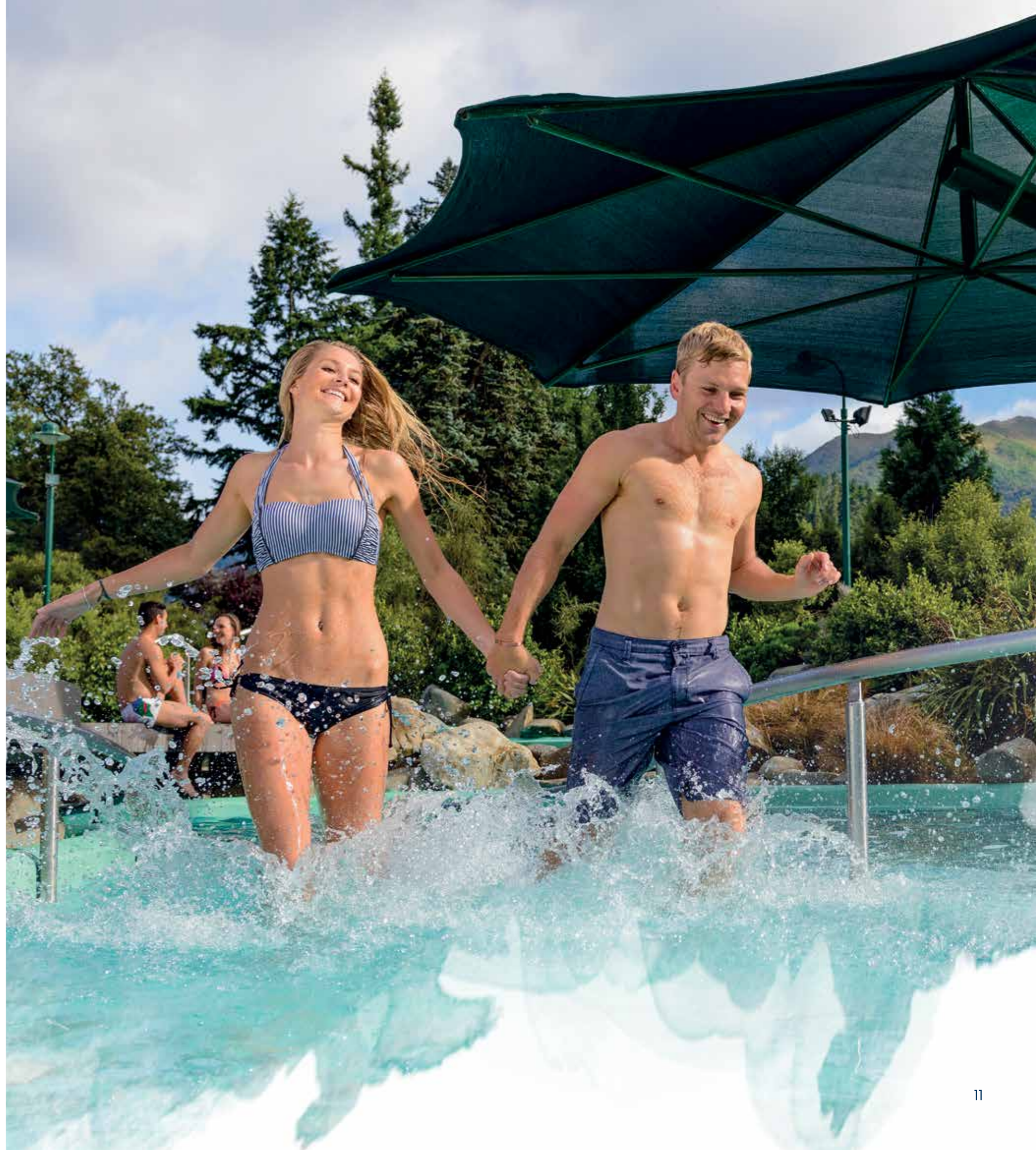
HEXAGONAL HOT POOLS

- Three pools with in-built seating offering stunning views of the mountains
- **Temperature:** 38-40°C
- **Depth:** 1.15m



RAINBOW POOLS

- Two pools with accessible beach-style entry and surrounded by native plants
- **Temperature:** 36-37°C
- **Depth:** 1.20m





ROCK POOLS

- Four pools with interconnecting streams provide plenty of space to relax
- **Temperature:** 33-37°C
- **Depth:** 1.00m



AQUA THERAPY POOLS

- Three freshwater pools with a range of waterfalls and jets, creating a water massage
- **Temperature:** 32-34°C
- **Depth:** 1.20m

WATER FUN

A woman with her hair in a bun is smiling and holding a young girl who is laughing and splashing in a water slide. The scene is filled with water spray and a bright yellow background.

- Three freshwater pools and an AquaPlay area for the toddlers
- New Zealand's largest aquatic thrill ride, Conical Thrill, plus the SuperBowl and two hydrosides
- **Temperature:** 28-34°C





TEA KIOSK

Estd. 1904

CAFE & GRILL



- Housed in a historic building in the centre of the complex
- Light and airy with plenty of open space and seating on the deck overlooking the pools
- Offers a range of food options, including pizza from the pizza oven, cabinet food and a variety of hot dishes





THE SPA

AT HANMER SPRINGS





ONE OF THE MOST SERENE PLACES ON EARTH

- **World class quality** treatments and level of service
- **Reinvigorate the body and mind** in a natural warm and restful atmosphere
- **Full menu** of massage and beauty treatments
- **OPEN 10AM – 6PM DAILY**





PRIVATE POOLS

- Six private pools with garden view
- Each pool has its own shower and changing area
- Minimum of 2 people and maximum of 6
- **Temperature:** 39-40°C

SAUNA & STEAM ROOMS

- Two saunas and two steam rooms
- Maximum of 6 people
- **Temperature:** steam rooms up to 50°C, sauna rooms up to 70°C



Natural encounters:

WALKING & BIKING

- Approximately 60km of mountain bike & walking treks
- Suitable for all fitness levels
- Easily accessible from the pools
- A range of great picnic spots



OTHER VILLAGE ACTIVITIES



ALPINE CRAZY PUTT & VILLAGE CRUISERS

Phone: +64 3 315 5177

info@alpinecrazyputt.co.nz

alpinecrazyputt.com



HANMER SPRINGS ANIMAL PARK

Phone: +64 3 315 7772

info@hanmer-animal-park.nz

hanmer-animal-park.nz



HANMER SPRINGS GOLF CLUB

Phone: +64 3 315 7110

office@hanmerspringsgolf.co.nz

hanmerspringsgolf.co.nz



HANMER SPRINGS ATTRACTIONS

Phone: +64 3 315 7046

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PALOMINE HANMER HORSE TREKS

Phone: +64 27 443 9064

hanmerhorsetreks@gmail.com

hanmerhorsetrekking.com



HANMER ADVENTURE

Phone: +64 3 315 7233

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HANMER SPRINGS ACCOMMODATION



ALPINE GARDEN MOTEL



Phone: +64 3 315 7332
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alpinegardenmotel.co.nz

ALPINE LODGE MOTEL



Phone: +64 3 315 7311
Freephone: 0800 993 377
reservations@alpinelodgemotel.co.nz
alpinelodgemotel.co.nz

ALPINE SPRINGS MOTEL



Phone: +64 3 315 7211
alpinespringsmotel@xtra.co.nz
alpinespringsmotel.co.nz

ASPEN LODGE MOTEL



Phone: +64 3 315 7224
Freephone: 0800 277 365
aspen-lodge-motel@xtra.co.nz
aspenlodgemotel.co.nz

ASURE HANMER INN MOTEL



Phone: +64 3 315 7516
Freephone: 0800 114 511
hanmer@xtra.co.nz
hanmer.com

BELLA VISTA MOTEL



Phone: +64 3 315 7540
Freephone: 0800 235 528
bvhanmer@xtra.co.nz
bellavista.co.nz

THE CHALET MOTEL



Phone: +64 3 315 7097
Freephone: 0800 315 709
reservations@chaletsmotel.co.nz
chaletsmotel.co.nz

CHELTENHAM HOUSE



Phone: +64 3 315 7545
enquiries@cheltenham.co.nz
cheltenham.co.nz

CLEAR RIDGE APARTMENTS



Phone: +64 3 315 5144
Freephone: 0800 555 596
info@clearridge.co.nz
clearridge.co.nz

DRIFTERS INN



Phone: +64 3 315 7554
Freephone: 0800 374 383
stay@driftersinn.co.nz
driftersinn.co.nz

GREENACRES ALPINE CHALET



Phone: +64 3 315 7125
Freephone: 0800 82 22 62
enquiry@greenacresmotel.co.nz
greenacresmotel.co.nz

HANMER APARTMENTS



Phone: +64 3 315 7135
hanmerapartments@gmail.com
hanmerapartments.co.nz

HANMER SPRINGS SCENIC VIEWS MOTEL



Phone: +64 3 315 7419
Freephone: 0800 843 974
info@hanmerscenicviews.co.nz
hanmerscenicviews.co.nz

HANMER SPRINGS HOTEL



Phone: +64 3 975 1010
reservations@hanmerspringshotel.com
cpghotels.com

HANMER SPRINGS RETREAT



Phone: +64 3 315 5138
reservations@hsretreat.co.nz
vrhotels.co.nz

SELECT BRAEMAR LODGE & SPA



Phone: +64 3 315 7555
enquiries@selectbraemarlodge.com
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SETTLERS MOTEL



Phone: +64 3 315 7343
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THE ST JAMES PREMIUM ACCOMMODATION



Phone: +64 3 315 5225
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thestjames.co.nz

TUSSOCK PEAK MOTOR LODGE



Phone: +64 3 315 5191
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tussockpeak.co.nz

VILLAGE LAKE APARTMENTS



Phone: +64 3 315 5288
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reception@villagelake.co.nz
villagelake.co.nz

VILLAGE DINING OPTIONS

INDIAN SPRINGS



Phone: +64 3 315 7616
indianspringshanmer@gmail.com
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MONTEITH'S BREWERY BAR



Phone: +64 3 315 5133
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mbbh.co.nz

MK



Phone: +64 3 3155323
mkrestaurantltd@gmail.com
mk-restaurant.com

SPICE VILLAGE



Phone: +64 3 975 1120
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spicevillage.co.nz

NO.31 RESTAURANT & BAR



Phone: +64 3 315 7031
skgill@xtra.co.nz
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FIVE STAGS RESTAURANT



Phone: +64 3 315 7799
reservations@hsretreat.co.nz
fivestagshammer.co.nz

SAINTS CAFÉ, RESTAURANT & BAR



Phone: +64 3 315 5262
info@saintshanmer.co.nz
saintshanmer.co.nz

FIRE & ICE CAFÉ, RESTAURANT & BAR



Phone: +64 3 315 5006
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fireandicecafe.co.nz

ISOBEL'S RESTAURANT



Phone: +64 3 975 1010
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cpghotels.com

O'FLYNN'S IRISH PUB



Phone: +64 3 315 5282
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oflynn.co.nz

POWERHOUSE



Phone: +64 3 315 5252
mary@graceandflavour.co.nz
powerhousecafe.co.nz

SALT AND PEPPER



Phone: +64 3 975 1137
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NEARBY WINERIES

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BLACK ESTATE



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TERRACE EDGE



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WAIPARA HILLS



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WAIPARA SPRINGS



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GEORGES ROAD



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